

Due Date: July 14, 1999

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Morag M. Eaton & Co., Inc.
Serial No.: 09/176,510
Filed: October 21, 1998
Title: MULTI-TRANSACTION SERVICES SYSTEM

Examiner: K. Bonavito
Group Art Unit: 2761
Pocket: 7282.01

CERTIFICATE OF MAILING OR TRANSMISSION UNDER 37 CFR 1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231 on July 14, 1999.

By: [Signature]
Name: George H. Gates

AMENDMENT UNDER 37 C.F.R. §1.111

Assistant Commissioner for Patents
Washington, D.C. 20231

Dear Sir:

In response to the Office Action dated April 14, 1999, please amend the above-identified application as follows:

IN THE CLAIMS

Please amend claims 1, 4, and 5, and add new claims 9-32 as follows:

1. (Amended) A multi-transaction services system comprising:
- a plurality of service request and supply channels, each channel including channel-specific hardware and software;
- at least one operation means including operation-specific hardware and software; and